

YUDELI PAULA URREA

Licensed Esthetician

973-796-6625



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Houston, TX



Licensed Esthetician passionate about beauty and skincare, committed to continuous learning. Motivated to expand my skills in a spa environment. Eager to contribute to a dynamic team by providing exceptional service, results-driven treatments, and enhancing client experiences.

EDUCATION

Ogle Stafford, Hair, Skin, and Nails

Stafford, TX- Licensed Esthetician

William Paterson University

Wayne, NJ- Associates

Passaic County Technical Institute

Wayne, NJ- High School Diploma

SKILLS

- Bilingual- Spanish and English
- Communication and interpersonal skills
- Management Skills
- Customer Service
- Sales
- Recruitment
- Tech Savvy
- Solution Oriented and Forward-focused
- Team Player

CERTIFICATIONS

- Dermalogica Certified
- Barbicide Certified
- Microblading
- Business Management and Salon & Spa Operations Course

PROFESSIONAL EXPERIENCE

McCunis-Fox Health Insurance Brokers

Licensed Life and Health Insurance Agent | 2019 - Present

- Educate and provide guidance for clients on Medicare insurance options
- Build and maintain strong relationships with clients through regular follow-up and ongoing support
- Act as a liaison between clients and insurance providers to resolve claims issues or policy changes
- Assess clients' healthcare needs and provide personalized Medicare plan recommendations
- Assist clients in selecting, applying for, and enrolling in suitable Medicare insurance plans
- Explain coverage details, premium costs, and out-of-pocket expenses to ensure client understanding

Ogle School- Hair, Skin, Nails

750 Hour Coursework Esthetics | November 2023-May 2024

- Knowledgeable in sanitation protocols, maintaining a clean, welcoming, and safe environment for clients, TDLR Rules and Regulations
- Proficient in skin analysis to identify skin concerns and conditions, and recommend appropriate treatments
- Gained hands-on experience in skincare treatments such as chemical peels, microdermabrasion, customized facials, waxing, lash lifts, individual lashes, brow tinting, brow laminations, body treatments
- Educated clients on post-treatment care
- Stay up to date with the latest trends in skincare, including product ingredients, tools, and techniques

Paul Mitchell the School- Clear Lake

Admissions Leader | 2018-2022

- Provided guidance and support to prospective students through the entire admissions process, including application submission, interview preparation, and enrollment
- Cultivated and maintained relationships with high schools, community organizations, and industry partners to generate leads and referrals
- Responsible for conducting weekly goal setting meetings with Director and enrollment team
- Ensured compliance with admissions policies, school regulations, and accrediting body requirements
- Worked closely with Financial Aid Leader to maintain our percentages for overall Lead to Enrollment at a steady increase of 4%
- Trained and mentored admissions staff to develop their skills and increase team performance
- Provided ongoing support to enrolled Future Professionals
- ADA Coordinator/Title IX Coordinator