

Veronica Bradshaw

1721 Greenhouse Road Apt 1418
Houston, TX 77084 | M 713-884-5138
veronicabradshaw84@yahoo.com

Lead Server

EDUCATION

Houston Community College, Houston, TX USA
Associates in Business

- Student

PROJECTS

High Volume Service:

My Designated Section

- Able to maintain consistent service of drinks, appetizers, entrees & desserts throughout my shift.
- Adjust service to cover for other servers in need of assistance.
- Assist with special events as needed.

Training New Staff

- Designated to assist incoming new staff on setup, procedures, skills and knowledge.

Menu Development

- Help with contributing to menu and daily specials

Customer Service Initiative

- Help in identifying customer satisfaction, implementing feedback systems and resolving customer issues.

EXPERIENCE

Postino, Katy, Tx

Lead Server, Trainer, Ambassador

May 2022 – Present

- Train new employees
- In charge of wine meetings
- Initiated strategies to increase sales

The Oaks, Katy, Tx

Lead Server, Trainer

Dec 2021- May 2022

- Trained new employees
- Controlled all money owed to the restaurant from servers
- Consistently has the highest sales

Muddy Water Bookstore, Navasota, TX

Assistant Manager

Aug 2018- Dec 2021

- Assist with hiring new employees
- Maintaining inventory
- Scheduling