Veronica L. Morris

VMorris925@gmail.com

925-457-7129

Fountain Hills, AZ

A self-motivated professional with a passion for quality customer service. Highly adaptive communication skills, very personable and thrives in a fast pace environment.

**Professional Experience**

**Dr. Stompro & Dr. Cheng Plastic Surgery & Medical Spa Blackhawk CA**

**Patient Care Coordinator / Coolsculpting Technician 05/2017 to 07/2020**

* EstablishedCoolsculptingclienteleandpatientupsellonsurgeriesandmedispaservices
* Consistentlymetorexceededmonthlysalesgoals
* Bilateralofficesupport, assisting on both the surgery and medispa sides of the practice

**Nordstrom Walnut Creek, CA**

**Beauty on call / sales 09/2016 to 05/2017**

Achieved and had maintained top sales in my position as a beauty on call associate. Had quickly built clientele with trust and knowledge of product line.

* Provided tailored application per customer needs.
* Knowledgeable in many notable cosmetic brands.
* Worked in a collaborative manner with other sales personnel.

**MLW / Elan Express Dallas, TX, CA**

**Lead Flight Attendant 07/2012 to 09/2016**

Flight attendant for the Dallas Mavericks NBA team, Oakland Athletics Baseball team and various private VIP charters.

* Coordinated catering, dietary needs of passengers/athletes, personal meal requests.
* Corresponded with VIP customers with their trust of my care, discretion and professionalism at all times.
* Completed yearly training of aircraft specifics, emergency equipment, emergency evacuations, FAA regulations.
* Ensured the comfort, care and safety of a variety high caliber clientele.

 **Contract Corporate Flight Attendant New York, NY**

 08/2010 to 09/2016

Hosted a multitude of high-profile clientele

* Johnson & Johnson Co. Gulfstream V
* Honeywell, Morristown NJ. Gulfstream V, Falcon50
* First Quality, Farmingdale, NY. Gulfstream IV, Falcon 50

**Madison Square Garden White Plains, NY**

**Lead Flight Attendant/ In-flight supervisor 03/1999 to 08/2010**

* Acted as point of contact to all domestic and international flights, safety coordinator.
* Catered all meals including meeting dietary needs or special requests.
* Hired, trained and scheduled all flight attendants.
* Maintained cabin interior and emergency equipment.

**Education**

**Sahuaro High School, Tucson, AZ 1993**

**Computer Skills**

**Software**: Microsoft office, Outlook, Point of sale hardware, Nextech, and most common desktop environments.